



Press Release – The Palazzo – 01/11/2017

### Palazzo wins four big awards

Tsogo Sun's opulent and stylish Palazzo hotel (<https://www.tsogosun.com/the-palazzo-hotel>) at Montecasino, already the recipient of a range of industry and consumer awards (<https://www.tsogosun.com/the-palazzo-hotel/news-and-awards>), has been presented with four major awards, both global and local, in recent months – by the Lilizela, Business Traveler Africa, World Travel, and World Luxury Hotel bodies.

At the South African Lilizela Tourism Awards on 29 October, the Palazzo was presented with the Regional Service Excellence – Accommodation Award in the Hotel sub-category. Lilizela says the Accommodation Awards are designed to encourage and motivate hotels to offer the best possible service, facilities, and product, and to celebrate excellence, creativity, and innovation.

It was also voted Best for the Business Traveller in this year's Business Traveler Africa Awards by a board of experienced travel professionals who were involved in selecting the winners.

On the global scene, the Palazzo won 'Africa's Leading Casino Resort' in the World Travel Awards, which acknowledge, reward and celebrate excellence across all sectors of the global travel and tourism industry.

The 2017 World Luxury Hotel Awards – which will only be officially announced on 2 December in Switzerland – has sent a preliminary notification that the Palazzo is a winner. The category details will be revealed on 2 December.

Linda Reddy, GM of the Palazzo, is delighted at the awards, "This incredible recognition from so many sectors of our industry is extremely encouraging for all of us at the Palazzo who constantly strive to exceed our guests' every expectation. We pride ourselves on setting benchmarks in the industry, and by no means will we rest on our well-earned laurels; we will maintain and even improve our excellent track record as the best hotel for business and leisure travellers, delivering world-class service and luxurious facilities."

Montecasino (<https://www.tsogosun.com/montecasino>) was also the recent recipient of the Best of Pretoria Best Casino Award and the Leisure Options Best of Joburg Award for Best Theatre.

Tsogo Sun has a portfolio of over 100 hotels and 14 casino and entertainment destinations throughout South Africa, Africa and the Seychelles. For more details, visit <https://www.tsogosun.com>, follow on Twitter @TsogoSun or like on Facebook /TsogoSun.



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