



Press Release – Silverstar Casino – 01/02/2019

Wolverson delivers Silverstar’s shining dining experiences

‘A satisfied customer is the best business strategy of all.’ Michael Le Boeuf, US businessman

Delivering a great dining experience, every time, for every guest at the West Rand’s favourite entertainment destination, Silverstar (<https://www.tsogosun.com/silverstar-casino>) is Trevor Wolverson’s drive as the precinct’s food and beverage manager. “Customer service is the very reason I chose to be employed by Tsogo Sun - it is one of our guiding values and something I live by every day. Visitors may forget things that have been said and done, but they won’t forget the experience we offered them.” Nor will they forget their meals, which under Wolverson’s watch, are achieving rave reviews and return visits.

Wolverson joined Silverstar in June 2016 and has dedicated his efforts to ensuring that the food and beverage offering is setting new benchmarks for the group, and is contributing strongly to an increase in visitor numbers to the precinct. This includes the group’s three restaurants (<https://www.tsogosun.com/silverstar-casino/restaurants-bars>) – Billy G buffet restaurant, Vigour & Verve à la carte restaurant; and Publicity Pub & Grill, an upmarket and relaxed sports pub and à la carte restaurant; as well as the conference centre which can accommodate up to 700 delegates, the gaming floor, and the Southern Sun Silverstar boutique hotel.

Wolverson grew up in Newcastle in KwaZulu-Natal, and after matriculating from Newcastle High School, he studied Catering & Hospitality Management at Majuba College FETC in Newcastle. He started his working career at a small local hotel and restaurant, then joined the casino industry in 2006 at Century Casino, which went on to be taken over by Tsogo Sun becoming Black Rock Casino in 2009. He started as Restaurant Supervisor, and within 18 months was promoted to Conference Co-ordinator, and a year later to Food & Beverage Manager, a position he thrived in and held for seven years before being appointed at Silverstar based on his exceptional culinary and management skills.

Wolverson’s passion for producing exceptional gastronomic experiences at Silverstar plays out in his leadership of a departmental team of 256 – the largest department at Silverstar – which includes about 50 chefs. He believes strongly in empowering people to achieve their potential and has undergone additional training to equip him to upskill staff. In 2014/2015 he completed a Management Development Programme through the University of Stellenbosch, and other courses through the Tsogo Sun Academy have included Facilitation for Impact, Coaching and Mentoring, Industrial Relations, and others.

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He says: “The real strength of a leader is to grow more leaders. I’m absolutely committed to helping people grow in the industry and recently trained 18 people through skills programmes as an upskilling initiative. Tsogo Sun’s vision is to provide the greatest possible variety of quality hospitality, food & beverage, leisure, gaming and entertainment experiences at each of our destinations – which I believe is achievable with a motivated and empowered team of people.”

Wolverson, who recently became a dad for the first time, concedes that between his young family and his goals at Silverstar, there is little time for other interests and hobbies, but he does consider himself an accomplished braai master who feels his week is incomplete if he hasn’t done any outdoor cooking and dined al fresco.

For more information on Silverstar’s conferencing and banqueting offering, visit <https://www.tsogosun.com/silverstar-casino/meetings-conferences>

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