



Press Release – InterContinental OR Tambo – 05/06/2018

InterContinental OR Tambo takes Best Airport Hotel in Africa award

Tsogo Sun's InterContinental OR Tambo (<https://www.tsogosun.com/intercontinental-or-tambo-airport>) has been voted the Best Airport Hotel in Africa in the Skytrax World Airport Awards 2018 (<https://www.tsogosun.com/intercontinental-or-tambo-airport/news-and-awards>).

The Skytrax World Airport Awards, which started in 1999, is based on an airport customer satisfaction survey, with the 2017-2018 survey achieving 13.73 million eligible entries. Says Skytrax, "The focus is to deliver a customer survey and airports awards process that is independent, impartial, and global. The survey and awards process is fully funded by Skytrax."

The Airport Hotel Awards are based on guest surveys which assess standards that include overall experience at the hotel, access to/from airport to hotel, friendly and professional reception service, warmth and friendliness of hotel staff, treated as a valued customer, cleanliness of bedroom and bathroom, bedroom enabled a good night's sleep, in-room amenities, leisure, fitness and spa facilities, quality of food, quality of restaurant staff service, value for money.

The Best Airport Hotel in Africa category saw two Cairo airport hotels coming in second and third, an Addis Ababa hotel coming in fourth, and a Cape Town hotel in fifth place. Six South African airports were among the 10 Best Airports in Africa 2018.

Ravi Nadasen, Tsogo Sun's COO, hotels, says, "It's great news when our efforts to deliver the best hotel experience beyond guests' expectations is rewarded with a prestigious award. We're proud of this achievement, and of all the other awards that InterContinental OR Tambo has been consistently achieving for many years, which are all strong evidence of the world-class standards we constantly strive to maintain."

Tsogo Sun has a portfolio of over 100 hotels and 13 casino and entertainment destinations throughout South Africa, Africa and the Seychelles. For more details, visit <https://www.tsogosun.com>, follow on Twitter [@TsogoSun](https://twitter.com/TsogoSun) or like on Facebook [/TsogoSun](https://facebook.com/TsogoSun).

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